



Regarding precautions against the spread of Novel Coronavirus.

● Requests to customers

- Please measure the temperature on the day before and on the day of use. If you have a cough, low fever, or other cold-like symptom, please contact us before arrival.
- Please cooperate with wearing a mask and alcohol disinfection of your fingers when you stay at our hotel.
- When your arrival, temperature is measured using a non-contact temperature measuring system (thermal camera).
- If you feel unwell due to fever, cough, or tremors, please contact the staff. We would like to introduce you to medical institutions.
- Please cooperate in maintaining social distancing in the hall.
- Since alcohol disinfectants are installed in various places in the building, please disinfect your hands before entering the building or before eating. In addition, we ask for your cooperation during the stay.

● Initiatives for staff

- In order to respond to customers in a healthy condition, we thoroughly wash our hands and disinfect them with alcohol. We also report physical conditions and temperature measurements at work and record the results.
- We wear masks to protect the safety of our customers and staff.
- We request that we refrain from participating in closed rooms with poor ventilation and places where many people gather.
- When a partner company enters the facility for delivery, we ask that you check your health, wear a mask, and sterilize your hands.

● In the hall

- Clear partitions are installed at the front counter to prevent mutual splash infection with customers.
- Where the unspecified number of people come into contact (handrails of stairs, front counter, toilet doorknobs, faucets, elevator buttons, etc.), we regularly disinfect them.
- In order to maintain the social distancing, we will inform you where the staff will line up depending on the situation.
- We are working to create a hygienic environment by increasing the frequency of cleaning, disinfection and ventilation.

● Guest room

- In addition to normal room cleaning, we use a disinfectant solution to wipe the room.
- We have installed a negative ion generator embedded in the cabin ceiling.

● Restaurant

- When arranging the tables, we take sufficient intervals.
- We will prepare seats side by side rather than face-to-face according to your request.

Thank you.